



FREQUENTLY ASKED QUESTIONS

If I have a nut allergy, can I still eat Chocolaty Raw?

It depends on what kind of nuts you're allergic to. Chocolaty Raw may contain traces of nuts due to the production facility and the other products that are produced where our chocolates are made.

Do your products contain vegan?

Our products are vegan friendly. They are also gluten free, dairy free, soy free and paleo friendly.

Are your products suitable for children?

Absolutely! Chocolaty Raw is perfectly safe for children.

Where can I buy your products?

Right here, on this website! Or see our stockist page for an outlet near you.

Why is Chocolaty Raw chocolate better than conventional chocolate bars?

Chocolaty Raw contains no added sugar, gluten, dairy, soy, additives or animal products. Our chocolate bars are made up of 70% cacao. The difference is our chocolates are naturally sweetened with coconut nectar without any unhealthy ingredients or preservatives.

How is Chocolaty Raw best stored?

Chocolaty Raw is best stored in a cool, dry place below 18C, or in the fridge, or as you desire :)

Is Chocolaty Raw organic?

All of our chocolate bars are certified organic.

What's your exchange/refund policy?

Chocolaty Raw will happily replace any order that has reached you in an unacceptable condition. If you're not 100% satisfied with the quality, please contact us so we can call you to discuss. We may ask you to return the product.

How do I order wholesale?

Please shoot us an email at eat@chocolatyrw.com and we'd be more than happy to provide information on placing wholesale orders.